



**Peterborough**

## **Access Statement for Park Inn Peterborough**

### **Introduction**

The Park Inn Peterborough Hotel is situated just adjacent to Queensgate Shopping Centre and its numerous stores

The hotel is within walking distance of the main train station with

115 bright and colourful guest rooms

High-speed intercity trains run a 45 minute rail service to central London

RBG Restaurant and Bar with seating for over 70 diners

Cosy lounge, ideal for a nightcap

Three modern and flexible meeting rooms spread over 147 m<sup>2</sup>

Ample car parking

The Hotel is non smoking in all areas

### **Pre-Arrival**

For pre-arrival assistance, please contact our reservations team

Telephone: 01733 353750 select option 1

E-mail: [reservations.peterborough@rezidorparkinn.com](mailto:reservations.peterborough@rezidorparkinn.com)

### **Arrival & Car Parking Facilities**

The local bus stop is just 20 yards from the hotel entrance

The train station is a 5 minute walk from the hotel with the route wheelchair accessible - you do have to use the underpass and the incline is a little steep.

All cars should use the hotel car park (subject to availability) which is situated at the front of the hotel and controlled with barriers.

There are 52 car parking spaces 3 of which are allocated accessible spaces.

A guest drop off point is available at the hotel entrance, cars must not be left unattended at the drop off point.

The drop off point is close to the hotel reception desk accessible via a ramp with a slight incline.

**park inn peterborough**

telephone house wentworth street peterborough pe1 1ba uk

t: +44 (0) 1733 353 750 f: +44 (0) 1733 353 755

[www.peterborough.parkinn.co.uk](http://www.peterborough.parkinn.co.uk)



## Peterborough

### **Main Entrance, Reception & Ticketing Area**

There is ramped access from the car park leading to two sets of automatic doors with the reception desk ahead and to the right as you enter.

Should you require assistance with luggage, please inform the reception team who will be happy to assist.

There are no further steps or inclines on the ground floor of the hotel

The reception desk is lower on the far right, assisting check in for wheelchair users

Assistance and guidance with registration is available

RBG bar and grill are also situated on the ground floor to the left of and behind of the reception desk.

A1 Beauty reception desk is situated to the right of the reception desk and the treatment room is located at the rear of the conference area, facing the reception desk.

The ground floor of the hotel has two floor coverings, tiles (covering reception, in front of the bar and through the centre of the restaurant) and carpet in all other areas. There is a slight lip in the transition from tile to carpet.

There are a number of pillars on the ground floor, opposite RBG bar and also to the right of the tiled area leading to the restaurant.

Familiarisation tours can be provided where required

### **Public Areas - Hall, Stairs, Landing, Corridors etc**

Unisex accessible toilets are available on the ground floor to the right of the reception desk through to the lift lobby then to the left of the lifts and second door on the right. Emergency pull cord is fitted.

There are no public telephones within the hotel, reception will be happy to allow you use of a phone

The lift lobby is to the right of the reception desk and houses 2 lifts which cover 5 floors Both lifts have a call button on the right hand side, they have automatic doors with infra red open- close sensor, voice notification and tactile buttons at standard height. There is an alarm button with a raised bell, when depressed in the event of an emergency will notify the reception team

All the signage in the public areas is pictorial

With the exception of the main entrance all doors are manually operated with self closers attached, they are wooden with a lower and upper glass panel on the right or left.

There is a mixture of lighting in the public areas including, natural, fluorescent & spots

There are 3 guest internet terminals available which is situated to the left as you enter through the automatic entrance doors

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### Guest Bedrooms

Of the 115 guest bedrooms 10 are accessible rooms all have flat screen TV, direct dial telephone, tea & coffee making facilities, hairdryer and lap top safe. Accessible rooms are equipped with pull cords in the bedroom and wet rooms.

There are 10 safe refuge areas over the five floors which are equipped with an intercom system so you can communicate with the front desk in the event of fire alarm activation.

We also offer a smoke alarm system for those with hearing impairment (on request)

Address: Park Inn Hotel  
Telephone House  
Wentworth Street  
Peterborough  
PE1 1BA

Telephone: +44 (0) 1733 353750

Fax: +44 (0) 1733 353755

Email: [info.peterborough@rezidorparkinn.com](mailto:info.peterborough@rezidorparkinn.com)

Website: [www.peterborough.parkinn.co.uk](http://www.peterborough.parkinn.co.uk)

Hours of operation: The Hotel is operational 24/7 with limited Food & Beverage service between 00.00 - 07.30

Emergency number: RNID - +44 (0) 1733 238020

RNIB - +44 (0) 1733 375000

NHS Direct Walk in Centre +44 (0) 1733 293800

Local carers: Home Care Services, Peterborough. Pinnacle Ground Floor, Trinity Court Trinity Street, Peterborough, Cambridgeshire, PE1 1DA 01733 561121.

Local equipment hire companies: Mobility Aids | 88a South Street | Stanground | Peterborough | Tel: 01733 344930 ...

[www.visitpeterborough.com](http://www.visitpeterborough.com)

Local accessible taxi numbers: Betta Cars +44 (0) 1733 777888

### Future Plans

- the hotel will be installing an induction loop for the conference rooms and Public areas, early 2010.

### Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 4401733353750 or email [ray.keogh@rezidorparkinn.com](mailto:ray.keogh@rezidorparkinn.com)